



Public & Corporate Displays

Terms & Conditions of Booking

Rock-It Firework Displays
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Rock-It Firework Displays will be required to provide, and are responsible for the following:

1. All required Site Visits, Surveys and Risk Assessments as necessary as per our working policies.
2. Firework display design, programming, preparation, safe setup and firing. In the highly unlikely event of a technical failure, every attempt will be made to still fire your display.
3. Clearing of debris, spent materials and sweep for unfired fireworks from the site. Fireworks usually leave small fragments of debris which cannot all be removed; however we avoid using non-biodegradable materials. Please note we cannot guarantee there will be no damage to grass, etc since fireworks often need to be inserted into the ground or staked, and vehicles may be used to deliver materials, although we will endeavour to minimise this. We cannot accept responsibility for such damage.
4. Lighting and laser show design, programming and rigging, for such displays.
5. Soundtrack production, choreography and performance, for Musical displays.
6. Display Operator and appropriate team.
7. Notification to relevant authorities such as the Police, CAA, Coastguard.
8. All transportation of fireworks, equipment and materials for the display.
9. Public Liability Insurance to the value of £1,000,000. Fireworks by their nature are inherently dangerous and it is possible that despite our best efforts injury to persons present or damage to property could occur. No member of the audience can bring fireworks to the display.
10. All equipment, materials and fireworks to fire the display. At times where safety might be at risk, we reserve the right to substitute certain firework items - for example due to high winds.
11. All PA, lighting and laser show equipment, for such displays.
12. All required permits and licenses.

The Client and/or Venue Manager will be required to provide, and are responsible for the following:

13. A suitable crowd safety barrier to ensure Spectators and the public are safe during the firing of the display, and the Firing Site remaining secure from the crew arriving on site.
14. Adequate Safety Marshalls and/or Security personnel to ensure Spectators and the public are safe during the display, and the Firing Site remaining secure from the Crew arriving on site.
15. Fulfilment of any requirements as highlighted during the Preliminary Site Visit.
16. Suitable and clearly marked/illuminated emergency exits from the site, and access for emergency vehicles. These need to be agreed as part of the preliminary site visit.
17. Services of the Police, Standby Fire Service and/or Paramedics if felt appropriate, but at least one trained First Aider per 250 Spectators on site during the display.
18. Adequate Fire Fighting and First Aid facilities for Spectator safety.
19. A clear Emergency Plan, signed off by the Health & Safety Event Manager, whereby everyone involved knows what to do in the event of an emergency.
20. Notification to interested parties such as neighbours, livestock owners, hospitals, nursing homes, etc of the display taking place.
21. Regular communication leading up to the display, particularly for changes to the venue or firing site.
22. A deposit of 25% of the total display cost at the time of booking, with the remaining balance then due 10 calendar days before the display. The display cost is that on the Invoice document. Non payment may result in the display not being fired. Payment can be made via cheque, payable to Mark Carlton.
23. Rock-It Firework Displays are entitled to recover any costs associated with the cancellation of a display (whether by the Client, Venue or Display Operator):
 - i. For cancellations made more than 20 calendar days before the display, we will refund 50% of the deposit. For cancellations less than 20 days before the display, the deposit will not be refunded.
 - ii. For cancellations 10 days or less before the display we will refund 60% of the total balance, 40% for 5 days or less and 25% for cancellation on the day of the display.
 - iii. In the case of adverse weather, we will always endeavour to reach a mutual agreement where the display cannot go ahead. We cannot however be held responsible for cancellation due to the weather. It is possible to obtain Events Cancellation Insurance independently.
 - iv. We will only ever delay, stop or cancel a display if safety is at risk for Spectators or Crew. For example poor crowd control, inadequate Safety Marshalls, inadequate safety distance, insecure firing site, non-notification of interested parties, etc. The Display Operator can make this decision, which is final.
 - v. We cannot accept liability for delays to a display due to changes needing to be made as a result of safety concerns.

Breach of these Terms & Conditions, or not fulfilling the criteria, will result in possible delaying or cancellation of the display. We must stress that we have never had to cancel a display to date.